



Frequently Asked Questions – Return-To-Play 2021-2022

To provide as much information as possible to club members regarding the planned return to play at the RACC in 2021-22, the following questions and answers document has been prepared. It is recommended that members first read the *RA Curling Club Return-To-Play Protocol 2021-22*.

Q1 Will the RA be requiring proof of vaccination for entry to the facility?

As of September 22, 2021, Ontarians must be fully vaccinated (two doses plus 14 days) and provide their proof of vaccination along with identification showing name and date of birth to access certain public settings and facilities, including facilities used for sports and recreational fitness activities such as the RA Centre. There are some exceptions to this, such as children under the age of 12 and persons exempt from vaccination for a medical reason – see the *RACC Return-To-Play Protocol* for details.

The RA will be requiring proof of vaccination for each visit, and this must be done on site and in person. On entry through the West entrance, either a printed vaccination receipt or an electronic version on a smartphone device must be presented as proof of vaccination, along with a piece of ID that includes the name of the holder and date of birth.

This process will be revised and enhanced as further clarification and guidance is released or once the official Ontario vaccination passports are made available on October 22.

Q2 What is the RA and RACC policy on masks for the 2021-2022 season?

Curlers must wear a mask on their arrival at the RA and throughout the RA complex, including washrooms, hallways and stairs, and in any lounges or

change rooms or meeting rooms. **This includes inside the curling centre while not on the ice.** During play, if proper physical distancing is maintained, the wearing of masks is optional. It is, however, strongly recommended that curlers wear their masks while curling for the safety of others.

Q3 If there is a pandemic lockdown, what is the refund policy for the new season?

The RA will not be making any commitment to potential partial refunds or credits for members either for short or long term lockdowns or a delayed start or early closure due to the pandemic. As a not-for-profit, the RA, like most other curling clubs, has very limited capacity to withstand events like the COVID-19 pandemic with multiple and/or extended periods of closures and restrictions resulting in substantial loss of revenue.

Information on the RA's refund and cancellation policy can be found on the RA's website "About Us" section under Policies.

Q4 If I did not return to the RACC in the 2020-21 season, will I have to pay the RA membership fee?

The RA membership fee has been waived for those 2019-2020 members who did not return in the 2020-2021 season but who will be returning for the 2021-22 season.

Q5 What will be the protocol for shoe cleaning?

There will be clean carpeting laid out for members to walk on, with their curling shoes only, as they access the playing area. The electric shoe brush will be installed inside the curling ice area for members who wish to make use of it. Additionally, the sticky plastic sheets will also be installed at the entrance of the ice to facilitate further shoe cleaning.

Q6 Can I bring food or drinks to the club and eat it in the lounge or in the arena area prior to, during or after a game?

Curling area: Members cannot eat in the curling centre – neither on nor off the ice. They can drink a non-alcoholic beverage from either bottle or a thermos (no cups allowed) while waiting in their chair to go on the ice. On the ice, the only permitted beverage is water.

Lounge area: Members who choose to gather around the designated tables in the former curling lounge, either pre or post game, may bring and consume their own snacks and non-alcoholic beverages. (As RA food services slowly come back online, this may need to change.) Members may temporarily remove their mask to eat and drink.

Q7 Will the short practice sheet be in use at the same time as the other 5 full sheets?

The rules around the use of the short practice sheet while league games are ongoing will be outlined in the club's Practice Protocol.

Q8 I do not own a broom or stabilizer or delivery stick. Will I be able to borrow or rent a broom or stabilizer for the season?

The RACC does not have the capacity to provide this rental service to members in 2021-22. To facilitate members' purchase of their own equipment, the Club will again be offering Goldline equipment at reduced prices to members. Further information on how to make purchases will be communicated to members as the season gets underway.

Q9 Will I be able to lock up my personal broom and stabilizer to avoid having to carry in my equipment?

As mentioned in the Return to Play Protocol, curlers will not be able to store their personal equipment inside the curling area this season. This system will be re-instituted in future years.